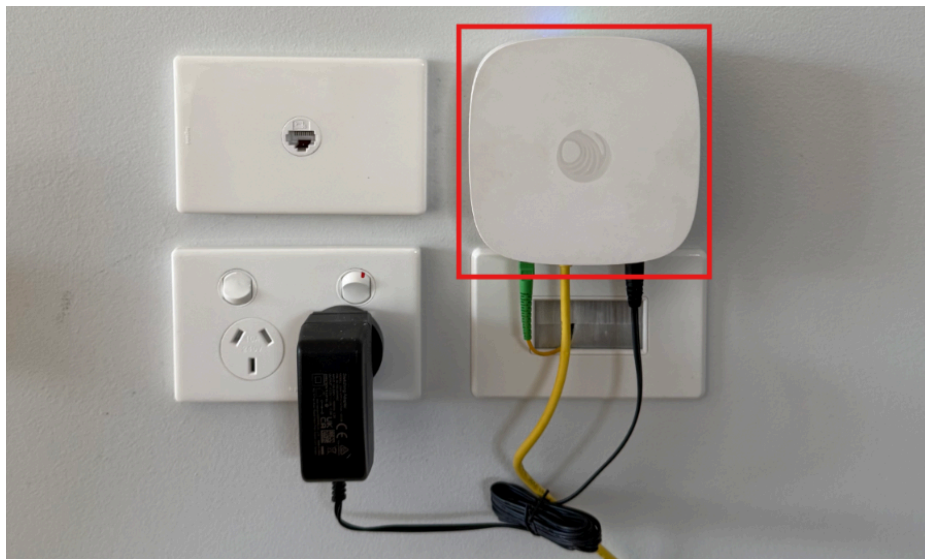


Before starting, you need the following:

1 x ONU (Optical Network Unit) with 1 x Power Cord (installed), 1 x Ethernet Cable, 1 x Router, 1 x Router Power Cord

Step 1 – Locate and Power On the ONU

Start by finding the ONU (Optical Network Unit) – a small white box mounted low on an interior wall, near a power point. It is usually located in the study or lounge room.



Once you have found it, make sure the black power cable is firmly connected to the ONU and plugged in at the wall. Switch the power point on.

Step 2 – Get Your Router Ready

Depending on whether you are using our router or your own:

- **Our router:** We will notify you when it is ready for collection from the reception office.
- **Your own router:** You will need to provide our support team with your router's **MAC address**. This is usually printed on a sticker on the router's packaging or on the underside of the device.

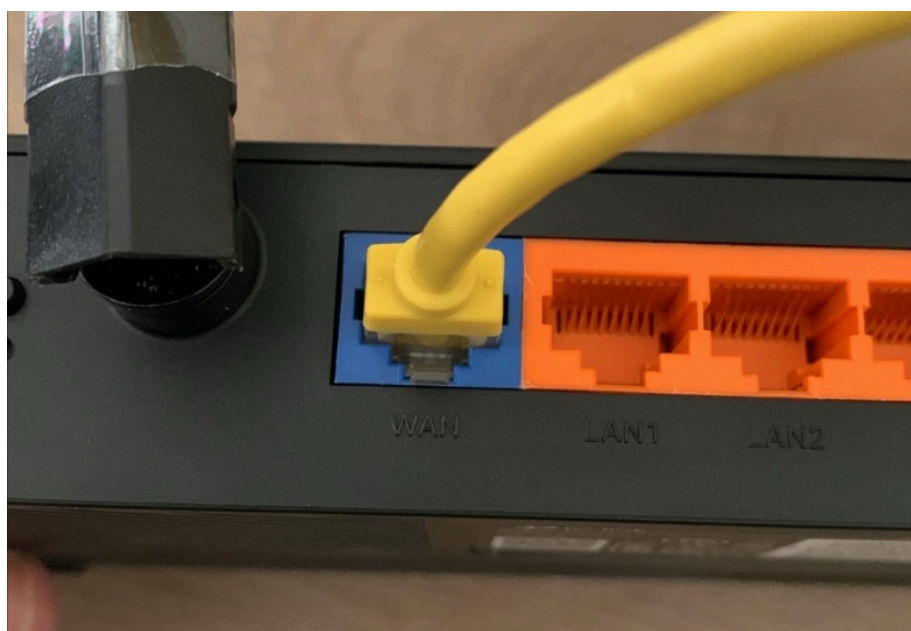
Step 3 – Connect the Router to the ONU

You will need an Ethernet cable to link the router to the ONU. One is usually included in the router's box.

- Plug one end of the Ethernet cable into the **yellow Ethernet port** on the ONU.



- Plug the other end into the **WAN port** on your router.



Step 4 – Power On the Router

Plug your router's power adapter into the wall. A second power point is provided near the ONU for this purpose.



Step 5 – Configure and Connect

- **Our router:** Once it is powered on, we will remotely configure it and send you your new Wi-Fi network name and password.
- **Your own router:** Follow the manufacturer's setup guide to configure a **DHCP (Dynamic IP)** internet connection.

✓ *Once your router is configured and we have confirmed the service is active, you are ready to connect to the Wi-Fi and browse the internet.*

Optional – Set Up a Wired Device Connection

Your unit may have an additional Ethernet wall port that provides a direct, cabled connection back to the router. To use it:

- Plug a second Ethernet cable into a **LAN port** on your router, and connect the other end to the nearby wall plate.
- Then plug a third Ethernet cable into the other wall plate, and connect it to your chosen device – such as a computer or smart TV.

